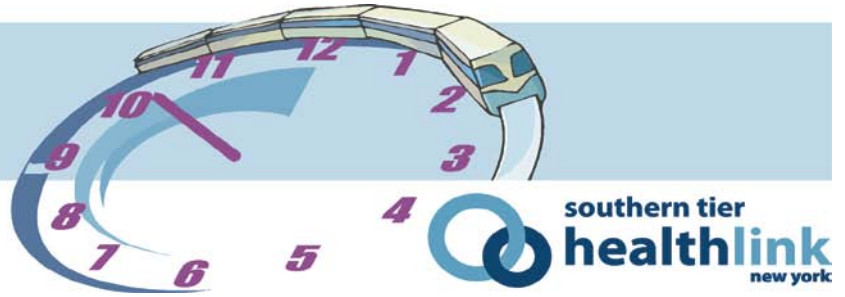


OnTrack

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at the Lackawanna Train Station - 45 Lewis Street, Binghamton, NY 13903 - 607.651.9150 www.sthlny.com

HEAL 1 Update

In March, the United Health Services Hospitals McKesson Picture Archiving and Communication System (PACS) system was integrated into the Southern Tier HealthLink New York (STHLNY) portal, as well as Our Lady of Lourdes Emageon PACS system. Rich PACS data from UHS and OLL is now being populated in the STHLNY Health Information Exchange (HIE).

Currently, a pilot group of providers is trying out the UHS NextGen electronic medical record interoperability with the STHLNY HIE in a production environment. Their feedback will be incorporated to create smooth workflows and a positive user experience.

As the pilot progresses workflow issues will be straightened out until a degree of comfort has been established to allow for a wider pilot by June 2009. Patient consent activities will begin in May.

HEAL 5 Update

We continue to await our contract from New York State, which appears imminent. Work is progressing on patient and provider communication pieces. We are positioned to "hit the ground running" as soon as the contract arrives.

Stakeholder Spotlight: United Health Services

The Twin Tiers is a diverse region - characterized by miles of farmlands, scores of small towns and a busy metropolitan center. Health care in our multi-county service area is definitely not one-size-fits-all.

That's a key reason our four acute-care hospitals have joined together to function under the United Health Services umbrella: each brings to the partnership a strength that benefits the population it serves, while contributing value to the system as a whole. It's an arrangement that allows each institution to retain its own local leadership, yet draw on the expertise of the larger health family of which it is a part.

The two facilities of United Health Services Hospitals:

- Binghamton General Hospital
- Wilson Medical Center

and the hospital members of our system -

- Chenango Memorial Hospital
- Delaware Valley Hospital

are respected for the level of care they provide to the people they serve. At sites in Broome, Chenango and Delaware counties, they play a significant role in the lives of their communities, as institutions that people can count on for care.

Whether it's improving a community's access to wellness classes and primary care; providing emergency care; serving as a regional referral center for the treatment of serious, life-threatening illnesses; or investing in technologies that enable surgeons to perform the latest procedure, the hospitals of United Health Services really are united in one purpose - to be there, when and where the need is greatest.

Note: A different stakeholder is featured in each issue. Next up: Our Lady of Lourdes.